

Your Go-To Guide to eDiscovery Solutions

+ eDiscovery Software Comparison

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Preparing for Pending Litigation

Why Organizations Need eDiscovery Software

Whether they work for a law firm or an organization's in-house legal team, legal professionals need to be able to obtain evidence so that they can defend or prosecute cases to the best of their ability. In the past, this meant sifting through piles of paperwork to track down the right document. These days, in our digital-first world where evidence can include emails, text messages, videos and social media posts, this requires sorting through terabytes-worth of data — a process that can often be inefficient, time-consuming and costly.


The need for a better system for finding this data provides valuable context behind the rapid growth of the global electronic discovery market, which is [projected to reach \\$25.2 billion in value by 2031](#), at a compound annual growth rate of 8.9% from 2022 to 2031. This guide will provide you with an in-depth understanding of what electronic discovery — often abbreviated to eDiscovery — is, why it's vital to organizations preparing for pending litigation and how to determine which eDiscovery solution is the best fit for your organization.



What Is eDiscovery?

Understanding an Essential Business Process

EDiscovery refers to the process by which legal entities request, obtain and search electronically stored information (ESI) relevant to impending or ongoing litigation. ESI is an incredibly broad category that encompasses any data or documentation generated by or stored on electronic media.



EDiscovery refers to the process by which legal entities request, obtain and search electronically stored information (ESI) relevant to impending or ongoing litigation.

Discovery has long been vital to the legal process because it introduces incontrovertible evidence to the record. The nature of legal discovery has evolved over time to accommodate the shift from paper-based documentation to computer-generated content by expanding to include ESI.

ESI now included in computer-generated content:



Emails & Attachments



Text & Short Message Service (SMS) messages



Social media posts & direct messages



Digital photos & videos



Instant messages



Spreadsheets



Call logs & voicemails



Word processing documents



Global positioning data



Data generated & stored by Internet of Things (IoT) devices



Digital scans



Website activity & history



This ESI [can be stored on many sources](#), including:

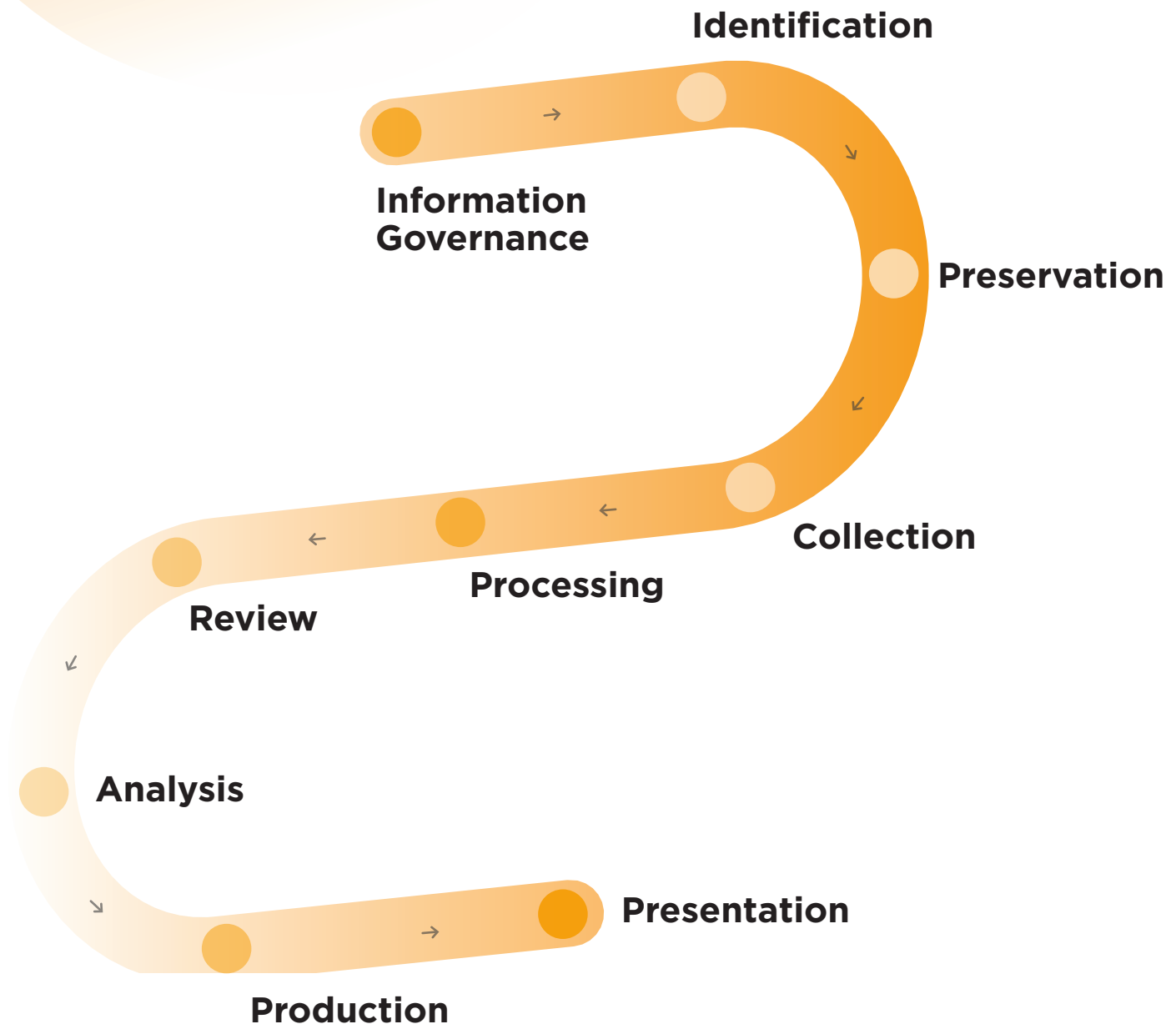
- ✓ **Computer hard drives**
- ✓ **Network servers**
- ✓ **Thumb drives**
- ✓ **Databases**
- ✓ **The cloud**
- ✓ **Mobile devices**
- ✓ **Social media websites**

The [Federal Rules of Civil Procedure \(FRCP\)](#), which govern civil proceedings in United States district courts, established ground rules for eDiscovery in 2006. These rules were later amended in 2015 in the interest of limiting the scope of eDiscovery requests, expeditiously resolving disputes and introducing flexibility around penalties.

Under the FRCP, organizations are required to store and manage data in such a way that it can be easily retrieved in the event of an eDiscovery request; most organizations satisfy this requirement by implementing strict data retention policies on all ESI. Failure to comply with the FRCP could result in severe penalties, such as fines and fees or, in some cases, criminal charges. Given these conditions — and the general importance of being able to retrieve digital evidence in a timely manner — it's important for organizations across all industries to invest in eDiscovery solutions.

The Stages of eDiscovery

A Step-by-Step Breakdown



The key stages of the eDiscovery process, as defined by the [Electronic Discovery Reference Model](#), are as follows:

Information Governance

Get your electronic house in order to mitigate risk and expense should eDiscovery become an issue, from the initial creation of ESI through its final disposition.

Identification

Locate potential sources of ESI and determine its scope, breadth and depth.

Preservation

Ensure that ESI is protected against inappropriate alteration or destruction.

Collection

Gather ESI for further use in the eDiscovery process.

Processing

Reduce the volume of ESI and convert it, if necessary, to forms more suitable for review and analysis.

Review

Evaluate ESI for relevance and privilege.

Analysis

Evaluate ESI for content and context, including key patterns, topics, people and discussion.

Production

Deliver ESI to others in appropriate forms, using appropriate delivery methods.

Presentation

Display ESI before an audience (e.g. at depositions, hearings, trials, etc.), especially in native and near-native forms, to elicit further information, validate existing facts or positions, or persuade an audience.

As you can see, responding to an eDiscovery request can be an extensive process and, in the past, each of these stages was handled manually. For organizations, that meant having to painstakingly comb through massive quantities of data to locate relevant ESI, carefully review materials, ship data, wait for that data to be processed and so on. This approach to eDiscovery was inconvenient, time-consuming and a serious drain on operational resources.

Fortunately, businesses can now respond to eDiscovery requests faster and with much greater efficiency thanks to electronic discovery software solutions.

Common eDiscovery Challenges

What to Watch Out for

Organizations without a stringent electronic discovery policy and plan in place are likely to encounter the following challenges:

Time Wasted Tracking Down ESI

Assuming that your office server has the capacity to store all of your ESI, you might not be able to locate a specific file on your office's backup system. Even if you are successful, tracking down a single piece of ESI is a time-consuming endeavor and takes time away from other important tasks.

Difficulty Ensuring the Integrity of Emails

Without a solid eDiscovery strategy in place, the risk of retrieving corrupted or infected data — or the wrong data altogether — increases.

Risks Related to Privacy Exposure

The longer it takes to locate the ESI included in an eDiscovery request, the greater the risk of exposing sensitive employee information.

Missed Deadlines

In federal inquiries, eDiscovery requests have strict deadlines and are laden with federal compliance regulations; failure to meet these deadlines or comply with these regulations could result in serious consequences.

How Does eDiscovery Software Work?

A High-level Overview of an Exciting Technology

At a high level, eDiscovery software — also known as document review software — takes much of the nine-step process outlined above and automates it, thereby enabling organizations to quickly respond to eDiscovery requests.

At a more granular level, eDiscovery software enables businesses to:

- ✓ **Define search criteria using specific keywords and queries**
- ✓ **Perform in-depth analysis on metadata, message and attachment content, tags and comments**
- ✓ **Tag ESI based on eDiscovery requirements**
- ✓ **Redact private, protected and privileged information**
- ✓ **Create and automate custom legal holds**
- ✓ **Prepare documents by exporting them in different file formats**
- ✓ **Set permissions to control who can access ESI**

Cloud-based eDiscovery solutions allow for an even greater degree of convenience because they make it possible to share ESI online, thereby eliminating the need for third-party interference and expediting the process even further.

The best part is that everyone benefits from the use of eDiscovery software. eDiscovery tools make it easy for organizations to locate and produce ESI so that they can remain compliant with FRCP regulations, which in turn makes it easier for legal teams to review relevant materials and uncover valuable evidence prior to proceedings.

Benefits of eDiscovery Software

Find Out What You Stand to Gain

Aside from the obvious benefit of satisfying eDiscovery requests in a timely manner, by investing in an eDiscovery solution, organizations can also achieve:

Enhanced Productivity

It's common knowledge amongst those in the legal field that lawyers put in well over 40 hours of work a week — but according to a [legal trends report from Clio](#), only 2.5 hours of each workday is spent on billable work. Manual legal discovery processes can slow lawyers down, eating up both their valuable time and their focus.

eDiscovery solutions solve this by automating much of that process, thereby enabling your legal team to respond to incoming requests quickly and efficiently, to drastically reduce the amount of time they spend searching for documents while preparing for litigation and to dedicate their attention to higher value tasks.

Cost Savings

The review phase is notorious for being [one of the most costly stages of the eDiscovery process](#), and the longer the review process, the more financially damaging to clients or the company as a whole (for in-house teams). By working with your solution provider to design highly efficient, automated workflows within your eDiscovery platform, you can streamline much of the review process and maintain tight control over costs to your client or company.

Eliminate Duplicate Data

Duplicate data entries is one of the primary reasons why the review process is both time-consuming and costly. With the right eDiscovery solution, you can automatically review all electronic records, flag and set aside near-duplicate entries for further review and completely eliminate duplicate entries.

Increased Security

Most eDiscovery platforms create an audit trail of user activity accessible only to authorized users, so that electronic records cannot be tampered with.

Eliminate Duplicate Data

Organizations have [a duty to preserve ESI](#) and to ensure the integrity of documents; failure to comply with those standards could lead to fines and penalties. A key component of ESI compliance is ensuring that all [metadata](#) — data that provides information about other data and enhances its reliability — remains intact. Converting files from one format to another risks erasing metadata, which can cause noncompliance. EDiscovery software prevents this from happening by storing and making all ESI accessible in its original format, metadata included.

Regulatory Compliance

Although eDiscovery software was designed specifically in the interest of rapidly responding to eDiscovery requests and preparing evidence for pending litigation, it has the added bonus of helping organizations in different industries maintain regulatory compliance. For more information on this, check out the next section of this guide.

EDiscovery by Industry

What Organizations in Different Industries Need to Know

Although legal proceedings are the primary use case for eDiscovery software, it has a diverse ranges of applications across industries, including government, education, financial services and healthcare.



Government

Federal agencies are subject to the [Freedom of Information Act \(FOIA\)](#), which gives members of the public the right to request access to federal agency records in the interest of promoting transparency in government.

Under FOIA, agencies are [required to respond to all requests within 20 business days](#) or fewer, barring “unusual circumstances.” Given how extensive agencies’ catalogs of physical and electronic records tend to be, meeting this expectation can be challenging.

The situation is further complicated by the fact that many records must be prepared before they are released to the public — that is, agencies must first [redact sensitive, confidential or classified information](#) exempt from disclosure, which can be a time-consuming process, especially if done manually. Agencies that fail to satisfy FOIA requests within the 20-day window risk noncompliance, which can lead to financial and/or criminal sanctions.

Although FOIA only applies to federal agencies, each state within the U.S. has an open records law modeled after FOIA, to which all state and municipal agencies are subject. These laws come with similar expectations, challenges and consequences for noncompliance.

EDiscovery software can help agencies at the federal, state and municipal levels stay compliant with FOIA and open records laws by enabling them to sift through massive archives of data in a matter of minutes. Many eDiscovery solutions offer robust search functionality, with some platforms providing advanced search capabilities such as proximity searches, attachment searches, wildcard searches and fuzzy searches to make it easier to find the exact record you're looking for. Certain platforms also include built-in redaction and tagging tools to streamline the document preparation process, so agencies can satisfy requests on time.



Education

In the United States, all educational institutions and agencies funded by the Department of Education are subject to the [Family Educational Rights and Privacy Act](#), more commonly known as FERPA. FERPA grants the parents or legal guardians of eligible students — and students themselves, once they've turned 18 — the right to request and review their child's education records as maintained by the school.

FERPA defines these student education records as any record “directly related to a student” and “maintained by an educational agency or institution or by a party acting for the agency or institution.” These include:

- ✓ Class schedules
- ✓ Attendance records
- ✓ Grades and transcripts
- ✓ Advising records
- ✓ Student emails
- ✓ Financial records
- ✓ Exams, papers and theses

Furthermore, FERPA applies to both physical and electronic records and can include images, videos and other computer media. Similar to FOIA, FERPA sets expectations for response times on records requests: Educational institutions and agencies are required to respond “within a reasonable period of time,” but no more than 45 days after receiving a request. Depending on the contents of the record requested, certain information may need to be redacted to protect the privacy of other students or to prevent classified information from being shared. Institutions and agencies that do not comply with FERPA could face fines, legal action, loss of federal funding and, in worst-case scenarios, criminal charges.

As is the case with government agencies, eDiscovery software supports FERPA compliance by enabling educational institutions and agencies to quickly locate and prepare student education records for immediate release.

Financial Services

From the [Sarbanes-Oxley Act](#) and the [Gramm-Leach-Bliley Act](#) to the [Financial Industry Regulatory Authority SEA 17a-4](#) and the [Dodd-Frank Act](#), the financial services industry is heavily regulated. Many of these regulations require firms to retain financial records in certain file formats — with data security protocols in place — for set periods of time. All of this data adds up over time and can make it difficult for a firm’s legal team to locate specific information, prepare for legal proceedings or respond to eDiscovery requests, especially if that information is spread out over disparate systems.

Certain eDiscovery solutions double as an archiving platform, enabling firms to consolidate all financial data within a single, centralized location and create a secure, tamper-proof record. A firm’s legal team can then use the platform’s built-in eDiscovery capabilities to search through this record and find the exact information it needs.





Healthcare

The healthcare industry has long been known for its extensive documentation and paperwork-intensive processes. But in 2009, the [American Recovery and Reinvestment Act \(ARRA\)](#) mandated that all public and private healthcare providers switch from paper-based to electronic records by 2014. Now, nearly 10 years out from the ARRA's enactment, healthcare organizations sit on massive troves of electronic health records – records which could be subject to eDiscovery requests and litigation.

In order to rapidly respond to their requests without potentially exposing patients' Protected Health Information – which would be a direct violation of the [Health Insurance Portability and Accountability Act](#) – healthcare organizations should look to invest in eDiscovery software with redaction functionality.



Common eDiscovery Software Features

What to Expect

We've already touched upon some of the features you can find in an eDiscovery platform — namely, archiving, search and redaction — but let's take a closer look at what you can expect from a full-service solution:

Advanced Search

Wild searches, fuzzy searches, proximity searches, multi-unit searches and more — eDiscovery solutions make it easy to track down a single piece of information out of vast archives of ESI in a matter of minutes using advanced search operators.

Archiving

Although not all eDiscovery platforms double as archivers, a truly advanced eDiscovery solution will provide you with the ability to store all ESI in its original file format — with metadata included — in a single, secure archive.

Case Analytics

Generate actionable insights by leveraging advanced analytics and reporting to analyze everything from interactions between individuals to key terms and concepts. This eDiscovery software capability enables legal teams to eliminate unnecessary information, uncover hidden meanings and draw connections between documents.



Data Security

For eDiscovery platforms with archiving capabilities, data security is a must — which is why many solutions offer advanced security features such as user-based permissions, two-factor or multi-factor authentication, data encryption and antivirus software.

Electronic Data Export

This feature enables legal teams to automate the production and presentation steps of the eDiscovery process and to download and export ESI in a variety of file formats while preserving its integrity.

Legal Holds

Prevent data custodians from deleting or erasing ESI relevant to a current or pending case by using eDiscovery software to automatically issue legal holds. Depending on the solution, your legal team may even be able to create a saved search for all ESI covered by a legal hold to make it even easier to locate that information in the future.

Redaction Tool

Certain eDiscovery platforms include a built-in redaction tool that legal teams can use to mask privileged or private data within ESI in the interest of company confidentiality, customer privacy and regulatory compliance.

Tagging

This functionality enables legal teams to tag content based on eDiscovery request requirements and add context to ESI in the form of comments.

Choosing the Right Solution for Your Organization

Key Criteria to Look for

In order to find the ideal eDiscovery software for your organization, it's important to ask the right questions — use this list of 25 evaluative questions as a launchpad for your search:

Cost

- What pricing plans are available?
- Can I scale usage according to my needs?
- Does the price of this solution include support?
- When can I expect to see a return on my investment?

Features

- What search capabilities does this solution offer?
- Can I organize files by metadata field?
- Can I export search results in multiple formats?
- Can I export data without erasing metadata?
- Does this solution have built-in redaction, tagging and legal hold tools?
- How will this solution help ensure regulatory compliance?
- Does this solution have built-in quality control measures?



Security

- How will this solution store and secure my data?
- Does it enable me to set role-based permissions?
- Does this solution offer backup and disaster recovery?
- Does this solution create audit trails?
- Does this solution use advanced data security measures, such as two-factor/multi-factor authentication or encryption?

Deployment Options

- What deployment options does this solution offer?
- Can this solution scale along with my organization?
- Will the vendor offer installation support?
- Will the vendor provide user training after deployment?
- Does the vendor offer automatic upgrades to the solution?

Reviews

- Is the vendor willing to put me in touch with current customers?
Is this solution well-reviewed?
- What are some common issues other users have experienced with this product?
- What have other users said about the vendor's customer service and support?

Evaluating eDiscovery Software Providers

Compare Leading Solutions in the eDiscovery Market

Organizations looking to invest in eDiscovery software are spoiled for choice; with that said, the number of solutions available can be overwhelming. Narrow down your search by checking this list of top platforms:

Digital WarRoom

Everlaw

Intradyn

Logikcull

Nextpoint

Onna

Relativity

eDiscovery Software Provider

Digital WarRoom

In addition to standard eDiscovery software features such as automatic document processing, advanced search and filtering and an automated privilege log, [Digital WarRoom](#) boasts that every user is “part of our family” thanks to its built-in eDiscovery onboarding and training program.

Digital WarRoom offers “just, speedy and inexpensive” eDiscovery services at an incredibly affordable price and promises guaranteed FRCP compliance for organizations of all sizes. Digital WarRoom offers three deployment options: DWR Pro Software (desktop), DWR Single Matter (hosted) and DWR Private Cloud (cloud-based).

Product	Price	Features	Deployment Options
Digital WarRoom	<ul style="list-style-type: none">\$1,995/yr/ license for on-premise\$250/month for single matter hosted\$2,000/month for private cloud hosted	<ul style="list-style-type: none">• Rapid start• Email thread visualizer• OCR• Unlimited GB processing• Compatible with over 500 file types• Deduplication and deNISTing• Automatically generated exception reports• Early Case Assessment (ECA)• Multi-reviewer collaboration• Automatic privilege log generation	<ul style="list-style-type: none">• Cloud-based• SaaS• On-premise

The reviews are in...

“Digital WarRoom is very inexpensive compared to other products we have looked at and is just as robust as most others. We are able to utilize this software from the beginning review process of data on to the production phase with ease. The software allows output with proper load files and is able to export in multiple image formats as single page tiff, multi page tiff or multi page pdfs without issue.

[Melissa K., Application Support Specialist](#)

eDiscovery Software Provider

Everlaw

In the company's own words, [Everlaw](#) is in the business of “finding needles in haystacks.” This powerful eDiscovery tool uploads and analyzes everything from instant messages and emails to audio and visual file transcription, making it something of an innovator amongst its peers.

Everlaw simplifies searches by enabling users to color-code queries, making it possible for even novices to find the information they're looking for without having to worry about regular expression and proprietary search syntaxes. Everlaw is a cloud-based solution, but offers SaaS and web-based deployment options as well.

Product	Price	Features	Deployment Options
Everlaw	Pricing available upon request	<ul style="list-style-type: none">• Case analytics• Keyword search• Compliance management• Document indexing• Discussion threads• Full text and metadata extractions	<ul style="list-style-type: none">• Cloud-based• SaaS• On-premise

The reviews are in...

“Everlaw understands what clients need to do document review in a modern world. Everlaw has a variety of tools that make sense and there are tutorial and sample data sets that allow a user to see a detailed explanation of how a feature works using real data. The explanations are written for professionals, but with a minimum of special jargon, abbreviations, or special ways to get things done. The web interface is easy to use and intuitive.”

[Tim W., Forensic Examiner](#)

eDiscovery Software Provider

Intradyn

[Intradyn](#) is something of an outlier on this list because it isn't purely eDiscovery software. Instead, Intradyn rolls email, social media and text message archiving, advanced analytics and reporting, legal holds and eDiscovery all into a single, powerful platform.

Intradyn's [eDiscovery solution](#) was designed with the EDRM and FRCP compliance in mind and enables legal teams to use analytics-based tools to rapidly search through relevant content without the risk of data spoliation. With three deployment options to choose from — cloud-based, virtual appliance and physical hardware — Intradyn is ideal for organizations of all sizes.

Those interested in putting Intradyn's eDiscovery capabilities to the test are encouraged to enroll in a [30-day free trial](#).

Product	Price	Features	Deployment Options
Intradyn	Pricing available upon request	<ul style="list-style-type: none">• Targeted keyword searches• Phrase queries• Wildcard queries• Proximity queries• Range queries• Fuzzy queries• Full text and metadata extraction• Saved and scheduled searches• Multi-unit searching• Tagging• Legal hold automation• Easy redaction• Built-in review and comment tools• Role-based permissions• Multiple export options• End user authentication• Audit trails• Scalable storage option	<ul style="list-style-type: none">• Cloud-based• SaaS• On-premise

The reviews are in...

“It works day after day without intervention, [and] locating and exporting emails is fast and easy. End users like the ability to search their emails based on date and specific content without having to manually scroll through long lists. Very seldom have to contact support but, when needed, their support rocks. Has to be the best I have encountered in my IT years.”

Kevin S., IT Administrator

eDiscovery Software Provider

Logikcull

[Logikcull](#) is an end-to-end, closed-loop eDiscovery platform that makes it easy to upload, search and review multiple files and massive volumes of data within minutes. Logikcull offers some of the most robust security in the eDiscovery software market thanks to features such data encryption, two-factor authentication (2FA), permissions-based user roles, virus scanning and malware protection, and it helps ensure compliance with key regulations, including HIPAA, GDPR, SOC2 (Type II) and more. Both versions of Logikcull's eDiscovery solution come with cloud-based, SaaS and web-based deployment options and are Android and iOS native.

Product	Price	Features	Deployment Options
Pay as You Go Pro	Pricing available upon request	<ul style="list-style-type: none">• Culling Intelligence Search Engine• Unlimited users• Unlimited data hosting• Unlimited downloads• 24/7/365 in-app chat support• Auto deduplication• Automation OCR application• Full text and metadata extraction• Automatic quality control tags	<ul style="list-style-type: none">• Cloud-based• SaaS• On-premise

Product	Price	Features	Deployment Options
Subscription Enterprise	Pricing available upon request	<ul style="list-style-type: none">• All Pro features• Unlimited user onboarding• Unlimited user training• Dedicated account manager• Account branding• Advanced reporting• Legal hold and notifications• Advanced data culling tools• Custom user roles• Project templates	<ul style="list-style-type: none">• Cloud-based• SaaS• On-premise

The reviews are in...

"I liked how easy it was to navigate and utilize the functions for document review. It's easy to tag documents and organize them so I can locate them later. Customer service was extremely quick to respond and always helped me figure out any questions I had. The training videos were also helpful if I needed help."

[Bisma M., Associate Attorney](#)

eDiscovery Software Provider

Nextpoint

[Nextpoint's](#) cloud-based eDiscovery software enables users to drag and drop unlimited amounts of data, rapidly review and share productions with just the click of a button and collaborate to build winning cases. Built on the principles of the EDRM, Nextpoint expedites the traditional discovery process by reducing it to the span of a day. Best of all, Nextpoint's unlimited data uploads come with zero import or hosting charges, making it a cost-efficient option for smaller organizations.

Product	Price	Features	Deployment Options
Single Project	Pricing available upon request	<ul style="list-style-type: none">• Unlimited secure data storage• Comprehensive data processing• Advanced searching and filtering• Dynamic ESI analytics• Document review workflow with customizable coding• Reviewer assignment• Permissions management• Production templates• Deposition, transcript and exhibit linking• Case prep, storybuilder and presentation tools• Bulk coding, redactions, stamping, and attorney notes• Unlimited electronic productions and file sharing• Data security and audit trails	<ul style="list-style-type: none">• Cloud-based• SaaS• On-premise

Product	Price	Features	Deployment Options
All-Access	Pricing available upon request	<ul style="list-style-type: none"> • All Single Project features • Unlimited projects and databases • Master account headquarters interface • Advanced user permissions management • Global account search • Annual customized CLE seminar 	<ul style="list-style-type: none"> • Cloud-based • SaaS • On-premise

The reviews are in...

“We like that we have the ability to load, organize, and sort large amounts of data. This is our second ESI software to work with, and it is much more robust in its capabilities with managing data. It has the ability for trial presentation which essentially combines two products into one, and saves our smaller, boutique firm from needing to purchase multiple types of software for various legal tasks.”

[*Susan C., IT Specialist/Office Manager*](#)

eDiscovery Software Provider

Onna

[Onna](#) pulls data from myriad sources, including popular applications such as Slack and Zendesk, and consolidates them within one easy-to-use system, so you can search through countless files within minutes. Onna integrates with dozens of cloud apps (and is adding more to the list every day), offers robust security features such as OAuth 2.0 and data encryption and uses containerization to scale along with your business.

Product	Price	Features	Deployment Options
Enterprise	Pricing available upon request	<ul style="list-style-type: none">• Full text extraction and search• Image entity extraction• Language Detection• OCR• Natural language processing• Boolean and proximity searches• Deduplication and deNISTing• Advanced search queries• Tagging• EDiscovery-grade processing• Full metadata extraction• Audit logs• One-time sync frequency• Unlimited eDiscovery collection and export• Granular user permissions• External users• Custom user permission settings• 2FA• SAML-based single sign-on• OAuth 2.0 protocol• User level permission settings• Flexible deployment for organizations with 10,000+ employees	<ul style="list-style-type: none">• Public cloud• Private cloud• On-premise

The reviews are in...

“This tool is very helpful for collecting difficult and/or new non-traditional ESI data that does not yet have an efficient compliance tool built into the software. I also really like that [with] post indexing, no additional ESI processing is required; collected data can be exported to a load file, which makes review very efficient.”

[Lauren D., Practice Technology & eDiscovery Project Manager](#)

Relativity

Relativity has made its name in the eDiscovery software market helping corporations, law firms, government agencies and more perform rapid discovery using the RelativityOne platform. RelativityOne is an open platform, meaning users can extend its functionality as needed using custom-built or developer-made applications from the Relativity App Hub.

In addition to the standard eDiscovery features, Relativity offers robust security through its dedicated security team, Calder7, so users can rest easy knowing that their sensitive data is protected. RelativityOne users have their pick of on-premise, cloud-based or hybrid platform deployment.

Product	Price	Features	Deployment Options
RelativityOne	Pricing available upon request	<ul style="list-style-type: none">• Legal hold• ECA• Fast, defensible data collection• One-click processing• Real-time monitoring• Secure data transfers• Robust processing engine• Document-level error workflows• Text analytics• Machine learning• Sample-based learning• Data visualization• Multi-language email threading• Flexible document review• Custom workflows• Mobile capability• Audit trails• App Hub extensions	<ul style="list-style-type: none">• Cloud-based• SaaS• On-premise

The reviews are in...

“Relativity allows for efficient and thorough document review. All documents on the database can be searched through any combination of Relativity’s search matrices. Searches can easily be saved, copied, edited, and saved again. As well, it is easy to organize these saved searches into categories, each referring to a specific individual or a specific aspect of the search. This allows for users to easily pull exactly the documents that are specific to their needs.”

Casey J., Legal Assistant

Evaluating eDiscovery Software Providers

Compare Leading Solutions in the eDiscovery Market

Product	Price	Features	Deployment Options
Digital WarRoom	<p>DWR Pro: \$1,795/yr. per license</p> <p>DWR Single Matter: \$250 /mo.</p> <p>DWR Private Cloud: \$2,000/mo.</p>	<p>Desktop Hosted Cloud-based</p>	<p>EDiscovery training included in purchase price</p>
Everlaw	<p>Pricing available upon request</p>	<p>Cloud-based SaaS Web-based</p>	<p>Color-coded queries</p>
Intradyn	<p>Pricing available upon request</p>	<p>Cloud-based Virtual appliance Physical hardware</p>	<p>Email archiving and eDiscovery all in one</p>
Logikcull	<p>Pay as You Go Pro:</p> <ul style="list-style-type: none"> • \$250/mo./project + one-time • \$25/GB processing fee <p>Subscription Enterprise:</p> <ul style="list-style-type: none"> • Pricing available upon request 	<p>Cloud-based SaaS Web-based</p>	<p>Extremely robust security features</p>
Nextpoint	<p>Pricing available upon request</p>	<p>Cloud-based SaaS Web-based</p>	<p>Zero data charges</p>
Onna	<p>Pricing available upon request</p>	<p>Private cloud Public cloud On premise</p>	<p>Scale as you go with containerization</p>
Relativity	<p>Pricing available upon request</p>	<p>Cloud-based SaaS Web-based On-premise (Windows)</p>	<p>Open platform for custom extensibility</p>

Start Your eDiscovery Journey

Talk to the Experts at Intradyn

Want to learn even more about eDiscovery? With decades of experience in the electronic information archiving and eDiscovery space, the team at Intradyn has the technical knowledge and expertise to answer your questions. Or, if you're interested in learning more about our platform, or watch our free on-demand demo to see Intradyn's eDiscovery capabilities in action.

